

# Quick Guide: Credential Verification Statuses in the MyIntealth™ Applicant Portal

When an applicant submits a medical education credential for verification, the credential enters ECFMG's primary-source verification process. Applicants can track the status of their credential case in the My Cases section of the MyIntealth Applicant Portal. This quick guide explains the different statuses an applicant may see as their credential makes its way through the verification process.

The time needed to complete the credential verification process varies depending on a number of factors, including the time it takes the issuing institution/medical school to respond to the credential verification request.

ECFMG sends credentials directly to the institution/medical school for verification via the MyIntealth Entity Portal, paper form, or email, depending on the process the institution/medical school uses.

## Via MyIntealth

**"Sent for Verification"**  
ECFMG made the credential available in the MyIntealth Entity Portal for the verifying entity to review

### "In Review at Entity"

Entity has accessed the verification case and begun review

### "CV Accepted"

Entity has verified the credential and that verification has been accepted by ECFMG

### "CV Rejected"

ECFMG determines that the credential cannot be accepted. Reasons vary.

## Via Paper Form or Email

**"Sent for Verification"**  
ECFMG mailed the credential verification packet to the entity

### "Pending Verification Review"

Entity has returned the verification packet and it has been received at ECFMG

### "Verification in Review at ECFMG"

ECFMG has begun review of the credential verification response from the entity

### "Verification Incomplete"

ECFMG determined that the verification response submitted by the entity is incomplete. Entity must resubmit the verification to proceed.

### "Incomplete – Resent for Verification"

ECFMG has resent a request for credential verification to the entity